



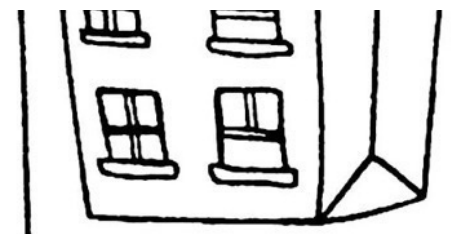
# FASTPASS

Reimagining Prior Authorization using AI



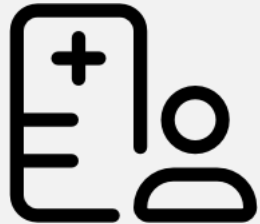
# AWARDS

— IMPACT 2022 —



# WHAT IS PRIOR AUTHORIZATION?

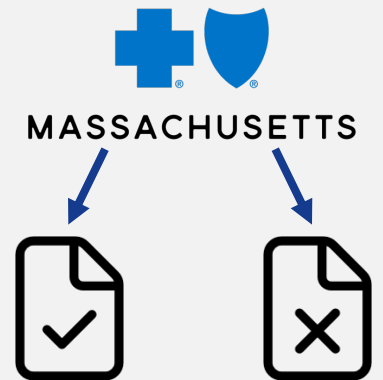
*Prior Authorization is the process of obtaining an agreement from a patient's health plan to ensure services are medically necessary before the service is performed*



Patient needs a service/procedure



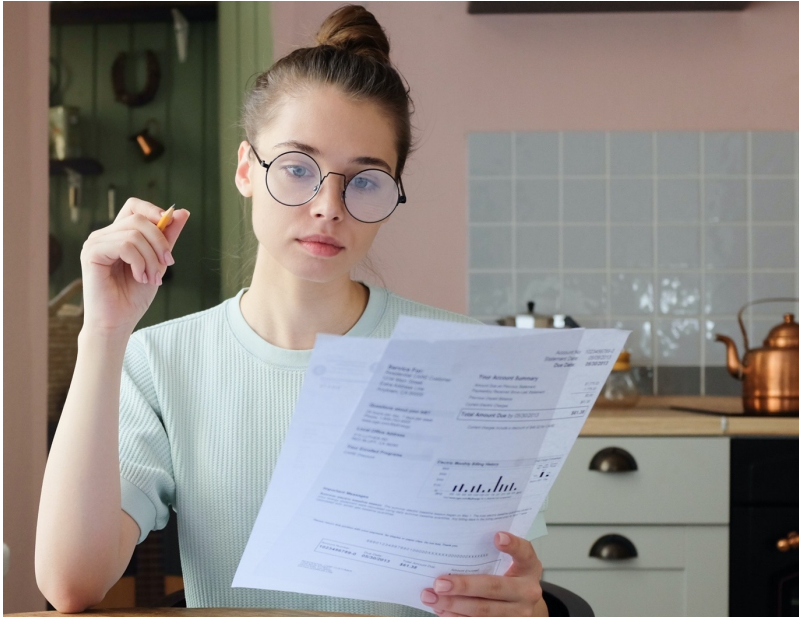
Provider requests Prior Authorization on behalf of the patient



Payer approves or denies the procedure based on medical policy

# PRIOR AUTHORIZATION: A PROBLEM FOR EVERYONE

## CONSUMERS



Consumers **do not** want us getting in the way of their care.

## PROVIDERS



Prior Authorization is the **#1 administrative pain point for providers**

## PAYERS



**46% of Prior Authorizations**, including all the faxes/phone calls we receive are not necessary



MASSACHUSETTS

PARTNERED WITH

**Olive**

TO CREATE FASTPASS WITH



**NEW ENGLAND BAPTIST**  
HOSPITAL

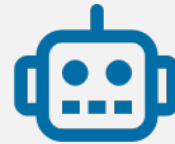
# WHAT IS FASTPASS

FastPass, uses integration, process automation and artificial intelligence to provide automatic real-time Prior Authorization approval with the click of a button right from the provider's EMR.



## **Eliminates**

unnecessary prior authorization submissions



## **Automates**

approval determination for many prior authorizations



## **Accelerates**

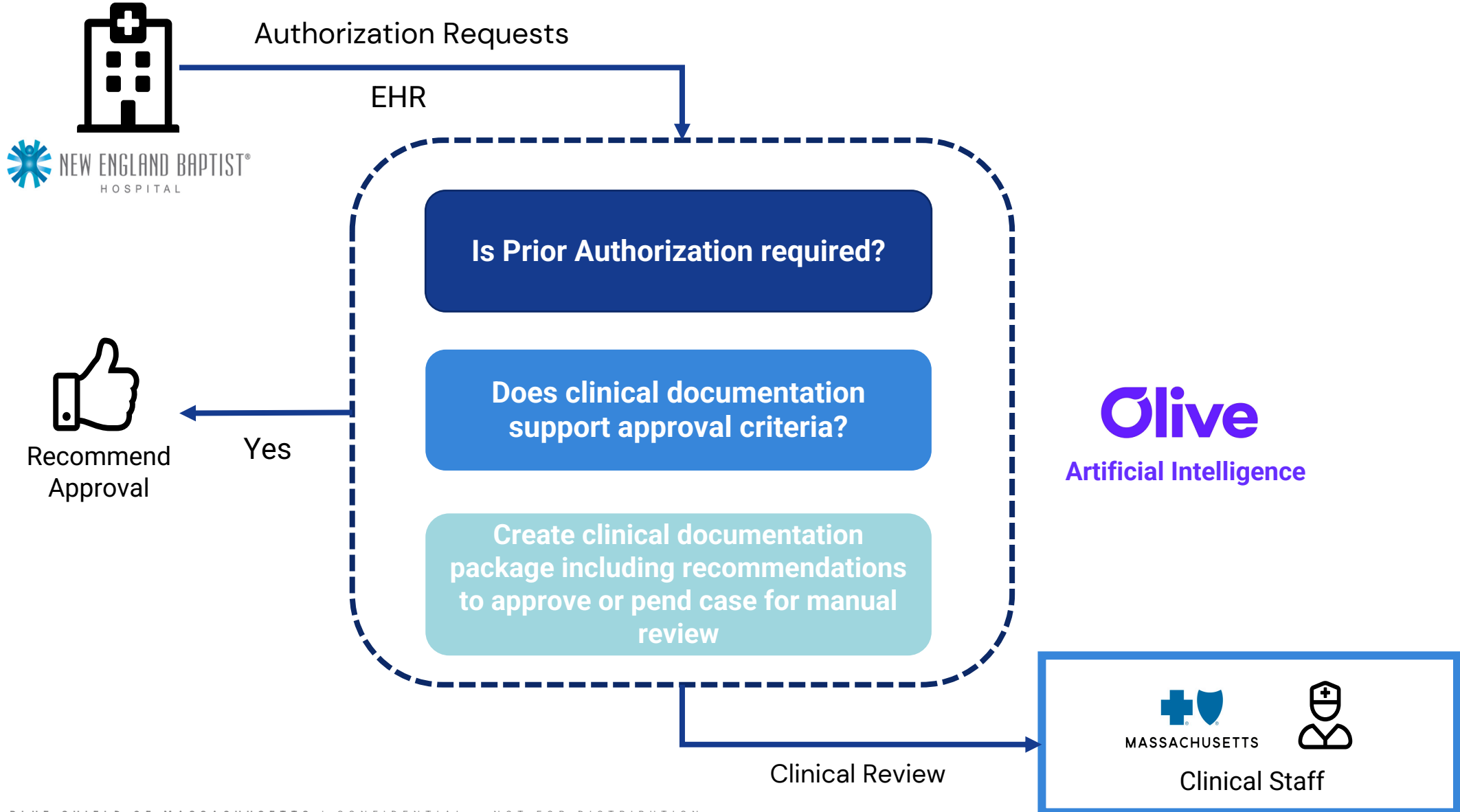
time to approval when clinical review is necessary

# FASTPASS – ONE CLICK PRIOR AUTHORIZATION

How it works



WELL B



# WHAT WE MEASURED

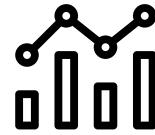
Proof of concept for orthopedics procedures at New England Baptist Hospital



WELL <sup>B</sup>



**% of authorization submissions avoided as the case did not require Prior Authorization**



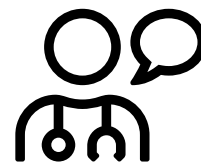
**% of submissions with an automatic recommendation**



**Reduction in turnaround time from submission to decision.**



**Reduction in clinical review time**



**Increase Provider Satisfaction**



**No increase in procedure volume or total medical expense.**

# THE RESULTS PROVED TO BE SUCCESSFUL

Proof of concept for orthopedics procedures at New England Baptist Hospital



WELL <sup>B</sup>

46%

**% of authorization submissions avoided as the case did not require Prior Authorization**

88%

**% of submissions with an automatic recommendation**

1.43

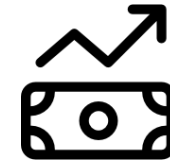
**Reduction in turnaround time from submission to decision.**

20%

**Reduction in clinical review time**



**Increase Provider Satisfaction**



**No increase in procedure volume or total medical expense.**



# CREATING A WIN-WIN-WIN

For the payer, the provider, and the consumer



WELL <sup>B</sup>



**PAYERS**



NEW ENGLAND BAPTIST<sup>®</sup>  
HOSPITAL

**PROVIDERS**



**CONSUMERS**





**THANK YOU**

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